

## Steering Committee September 2018 Meeting Summary

### Attendance

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#### Steering Committee Members

*Present:* Jack Billi, Trish Cortes, Ann Davis, Norman Herbert, Mark LePage, Sharon Moore, Doug Strong, Rosalie Tocco-Bradley, Marianne Udow-Phillips, George W. Waddles, Jr., Marti Walsh, Brent Williams

*Phone:* Connie Conklin, Ginny Creasman, Nancy Graebner, Peter Jacobson, Scott Menzel, Ellen Rabinowitz, Alfreda Rooks, Pam Smith,

*Absent:* Tony Denton, Gregory Dill, David Sarns

**Work Group Chairs:** Paul Valenstein

#### CHRT staff

*Present:* Nancy Baum, Elizabeth Jahn, Patrick Kelly, Jaque King, Jeremy Lapedis, Kathryn O'Grady, Maggie Randolph, Carrie Rheingans, Molly Welch Marahar

### Key Summary Points

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- **AAACF WHI Senior Services Proposal Update:** AAACF and the Glacier Hills Legacy Fund board want to make an impact in the senior services system and facilitate systems change. There will be a noncompetitive funding stream for such activities beginning in 2019. AAACF staff requested a 2-page concept paper describing how the WHI Senior Services group, with support of CHRT and Altarum staff, could push this work forward over the next five years. AAACF staff and the Glacier Hills Legacy Fund board will review the paper and make comments in October, and likely request a full proposal by the end of 2018. The work will have three main categories: 1) action and systems change, 2) community engagement, alignment, and accountability, and 3) data and infrastructure to support engagement and action. The work will also build upon other local activities expected in the coming months: the Washtenaw County Health Department's new data dashboard and the work of the prize winners in the Vital Seniors Competition.
- **SIM Updates:**
  - Case Story: Jeremy Lapedis shared a case story illustrating how SIM care managers and community health workers can comprehensively meet participants' complex medical and social needs. Some takeaways from this case:
    - The participant was not engaged in services prior to enrolling in the SIM intervention; the participant now has around three contacts from their SIM care manager per week and continues to attend or reschedule missed appointments.
    - The SIM community health worker's cell phone number was used for the participant's application for food assistance.
    - While many of this participant's goals have been met, there are still many more to meet, including returning to work. This will take ongoing, long-term care management.
  - Intervention update: Some care managers are reporting that they're reaching their case load capacity. This is in part due to the entry of delayed predictive model people entering now, which has increased the number of new

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participants each week. This is also due to longer timelines of working with each participant; many participants need some level of ongoing support, which care managers are providing, but this is preventing them from closing cases, which may reduce case loads.

- Sustainability: federal funding ends on 11/30/2019, and the co-chairs and CHRT staff are working on sustainability talks with potential funding partners now. Marianne Udow-Phillips explained uncertainty at the state due to the governor election in November, and how that may result in no continuation funding from the state. Therefore, local leaders need to quantify needs for various pieces of the local SIM work, such as care management services, the common care management platform, and community health worker services.
- **WHI Stakeholders Meeting:** Four terms for community member positions on the WHI Steering Committee expire this December, but all four individuals wish to remain active on the WHI Steering Committee. The group agreed that WHI co-chairs will explain this to the Stakeholders and recommend that no new nominations be sent and that these four individuals roll over into a new, three-year term. The agenda was otherwise accepted as presented.

### **Next Meeting**

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Tuesday, November 13, 2018 10:00 –11:30 AM