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Newsletter

July/August 2017

**WASHTENAW
HEALTH
INITIATIVE**

In This Issue

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What is a "Hublet"?

As part of the Livingston-Washtenaw Community Health Innovation Region work under the SIM grant, 12 medical and social service agencies across both counties were selected to test an enhanced care coordination intervention process.

Enhanced care coordination participants are identified by reviewing resident data, including past health system use, or by referrals by social service, mental health, or medical providers. A central Hub (the Center for Healthcare Research & Transformation) will then refer the potential participants to a "Hublet" to conduct the enhanced care coordination.

Hublet representatives have met twice monthly since May to define the approach to enhanced care coordination, and ways it will be implemented. The Hublets have accomplished a lot in a short amount of time—a huge THANK YOU to these agencies for their tireless contributions:

1. Avalon Housing
2. Livingston County Catholic Charities

WHI News

WHI Medicaid & Marketplace Outreach & Enrollment (MMOE) Efforts

GET COVERED.

MARKETPLACE OPEN ENROLLMENT DATES HAVE SHORTENED

Dates to enroll in Marketplace health insurance plans:

NOVEMBER 1ST - DECEMBER 15TH

Visit healthcare.gov to enroll.

Reasons to enroll:

- PREVENTIVE CARE**
Receiving annual check-ups and other diagnostic tests can catch serious medical conditions early when they are still detectable.
- INVEST IN YOUR HEALTH**
About 80% of people can get financial help to buy health insurance.

For Assistance Enrolling:

- Visit healthcarecounts.org
- Flip to back for a list of agencies that can help!

Medicaid: Enroll Anytime
mbridges.michigan.gov



The local 2017 open enrollment flyer

will target students, small businesses, and immigrant communities; the group also plans to coordinate enrollment events at the University of Michigan, Washtenaw Community College, and potentially Eastern Michigan University. Work Group members continue to

Major changes at the federal level spurred the WHI MMOE Work Group to begin planning over the summer for the 5th Open Enrollment period (OE5), which begins 11/1/17. The first major change this year is that the Open Enrollment period will be the shortest ever: only six weeks from 11/1/17 - 12/15/17. In addition, federal agencies are not doing marketing and advertising campaigns like they have done in years past for enrollment on the Healthcare.gov Marketplace. Therefore, the WHI MMOE group secured funding from the Washtenaw Health Plan to create and deploy local marketing and advertising efforts promoting enrollment assistance, in addition to the previous years' work supporting the creation and distribution of community-wide outreach flyers. Outreach

3. Community Mental Health Services of Livingston County
4. The Corner Health Center
5. Home of New Vision
6. Integrated Health Associates (IHA)
7. Jewish Family Services
8. Michigan Medicine Complex Care Management Program
9. Packard Health
10. St. Joseph Mercy Complex Care Management
11. Washtenaw County Community Mental Health
12. Washtenaw Health Plan

conduct regular Medicaid enrollment and education in the Washtenaw County Probation Office.

The HealthcareCounts.org website, operated by the Washtenaw Health Plan, lists [agencies where individual can receive help enrolling](#) in health care coverage.

State Innovation Model (SIM) Update: Community Care Coordination

Livingston and Washtenaw counties were together named one of the five Community Health Innovation Regions (CHIRs) that received a State Innovation Model (SIM) grant from MDHHS. The first-year goal of CHIR work is to develop



innovative ways to address the needs of residents who are high utilizers of emergency department care. The Livingston-Washtenaw CHIR developed a strategy of enhanced community care coordination address residents' needs.

The bulk of the changes to care coordination are being planned and carried out by 12 existing medical and social service agencies, called "hublets" (more details in the left sidebar of this newsletter) that are coordinating their efforts across the two counties. As part of the enhanced care coordination efforts, three new part-time community health workers have been hired by the Washtenaw Health Plan. The new CHWs will work across the 12 medical and social service agencies to provide residents with additional assistance meeting their needs.

One of the early successes of this work has been the development of a shared IT platform that will improve coordination and communication among participating agencies. Pilot testing of the enhanced community care coordination is currently underway.

For more information about this initiative, please contact Jeremy Lapedis (jlapedis@med.umich.edu) or Carrie Rheingans (crheinga@med.umich.edu).

WHI Opioid Project Members Educating Teens in Schools

Quick Links



- [WHI Website](#)
- [WHI Member Portal](#)
- [Center for Healthcare Research & Transformation](#)

Upcoming Member Meetings & Other Events

September

- 1** - SIM ASC/PCMH Subcommittee (8:30 - 9:30am, CHRT)
- 5** - SIM Data/IT Subcommittee (3-4pm, CHRT)
- 8** - Steering Committee (2:30-4pm CHRT)
- 11** - MHSUD/Primary Care Joint (3:30-5pm CHRT)
- 12** - SIM Intervention Subcommittee (1-2pm, CHRT)
- 18** - WHI SIM Work Group (10-11:30am, CHRT)
- 19** - Opioid Project (11-12:30, 705 N. Zeeb Rd)

28 - Senior Services (3:30-5pm, CHRT)

October

3 - SIM Data/IT Subcommittee (3-4pm, CHRT)
6 - SIM ASC/PCMH Subcommittee (8:30 - 9:30am, CHRT)
9 - MMOE Work Group (10-11:30, United Way - 2305 Platt Rd)
10 - SIM Intervention Subcommittee (1-2pm, CHRT)
16 - WHI SIM Work Group (10-11:30am, CHRT)
17 - Opioid Project (10-12:30, 705 N. Zeeb Rd)
20 - MHSUD Work Group (3-4:30pm, CHRT)
24 - Primary Care Work Group (2-3:30pm, CHRT)
26 - Senior Services, (3:30-5pm, CHRT)
30 - WHI Stakeholders Group (3-5pm, WCC, Morris Lawrence Bldg RM 101)



WHI Opioid Project Presenters

WHI Opioid Project members from a variety of agencies (Washtenaw County Sheriff's Office, Washtenaw County Public Health, Community Mental Health Partnership of Southeast Michigan, Michigan Medicine) educated more than 300 teens across the county in academic year 2016-2017. Education sessions are being scheduled for the 2017-2018 academic year; contact Angy Pérez-Martínez (apperez@med.umich.edu) to schedule a speaker or panel of speakers.

Many other opioid- and recovery-related events are coming up across the county - the WHI Opioid Project events page is updated regularly: <http://www.whiopioidproject.org/news-and-events>

About the Washtenaw Health Initiative

The [Washtenaw Health Initiative](#) is a voluntary, county-wide collaboration focused on how to improve access to coordinated care for the low-income, uninsured, and Medicaid populations. The effort includes representatives from the Michigan Medicine, Saint Joseph Mercy Health System, VA Ann Arbor Healthcare System, health plans, county government, community services, physicians, and safety net providers.

[Washtenaw Health Initiative](#)
(734) 998-7567

Share Your Story

Share your story ideas for the WHI newsletter with Carrie at (734) 998-7567 or crheinga@umich.edu

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Other News

Michigan Community Health Worker Alliance Moves to CHRT



MiCHWA Staff Priscilla Hohmann and Becca Smith

The Michigan Community Health Worker Alliance (MiCHWA), the state-wide organization working to advance and train community health workers across the state and achieve policies that lead to sustainable financing of CHW programs, moved to CHRT in July.

As part of the agreement, MiCHWA's two full-time staff members (see photo) are now housed in CHRT's office. Previously, MiCHWA was hosted at the University of Michigan School of Social Work, but sought a new home to provide

additional health-related connections needed to launch a statewide registry of community health workers, as well as offer policy expertise to promote evidence-based policy change.

Community health workers help link individuals to the health and social services available in their communities, playing a key role in increasing community members' health knowledge and empowerment, ensuring they receive culturally sensitive care.

Read the [full press release](#). Learn more about MiCHWA by visiting their [website](#).

Washtenaw Health Initiative, c/o Center for Healthcare Research & Transformation,
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