

Rheingans, Carrie

From: Carrie Rheingans, Washtenaw Health Initiative Project Manager
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Sent: Tuesday, October 31, 2017 2:51 PM
To: Rheingans, Carrie
Subject: Open Enrollment, SIM Update - WHI Sept/Oct Newsletter

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Newsletter

September/October 2017

**WASHTENAW
HEALTH
INITIATIVE**

In This Issue

[Meet the SIM CHWs!](#)

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Meet the SIM Community Health Workers!

The Washtenaw Health Plan hired and trained three Community Health Workers (CHWs) to support the work of the Livingston-Washtenaw Community Health Innovation Region's Community Care Coordination intervention. Each CHW will support participants being served by four organizations in the region serving as SIM hublets.



Susan Butler

psychiatric hospital in Grand Rapids as a diet aide/food server. Before that she graduated

Susan C. Butler

Prior to working at the Washtenaw Health Plan (WHP), Susan worked at the Pine Rest

State Innovation Model (SIM) Updates



Community Care Coordination

The Livingston-Washtenaw Community Health Innovation Region (LWCHIR) has moved into

the implementation phase of the State Innovation Model clinical-community linkage intervention. The intervention delivers enhanced care coordination to participants at twelve community sites called hublets, including both social service and clinical agencies. Nine of the 12 participating hublets have started piloting the intervention by enrolling individuals and the remaining three hublets will begin the process as soon as they have the necessary information sharing agreements in place. This pilot phase allows hublets to obtain consent to enroll participants who meet eligibility criteria and with whom they have already been working or already have a relationship. The pilot phase enables hublets to adapt the intervention and implement changes in their work load. A complete roll-out with participant referrals from non-hublet entities will begin after the pilot phase. Additionally, the hublets will attend quarterly quality improvement meetings to identify opportunities to improve intervention processes throughout the implementation phase.

in April with a Bachelor of Social Work from Grand Valley State University. During her last year at GVSU, she interned at Health Net of West Michigan in Grand Rapids. Susan assisted clients with transportation services, health education, and connections to food and clothing resources. Susan plans to earn her Master of Social Work and hopes to use her degree in a hospital setting.



Ebony Curry

Ebony Curry

Ebony has a Bachelor of Science in Psychology with a minor in Criminal Justice from Eastern Michigan University. She

has worked in the homeless and housing crisis population for the past three years, at Housing Access for Washtenaw County (HAWC) and Shelter Association of Washtenaw County (the Delonis Center). Ebony found her experiences to be very humbling and she gained a great deal of insight. In her free time Ebony enjoys spending time with her friends and family, watching movies, and eating good food.



Renato Quelhas

Renato Quelhas

Prior to working at WHP, Renato was an intern at NAMI (National Alliance on Mental Illness) of Greater Toledo. Renato strongly believes that

everyone should have access to care and should not have to worry about sacrificing anything just to pay for the care that they need. He is very passionate about trying to rectify the disparities that are present in the U.S. health care system. As an immigrant from Brazil, Renato wants to help other immigrants by offering support and connecting

Social Determinants of Health Screenings at LWCHIR Practices

The three large provider organizations (POs) in the LWCHIR (Huron Valley Physicians Association, IHA, and Michigan Medicine) jointly designed a patient screening tool to screen patients for needs related to the social determinants of health, such as transportation, food security, and housing. Staff at each PO will connect patients to agencies and social service providers that will address patient needs beyond the clinical setting. This screening will be given to patients at well visits, once annually to each patient. The screening is already underway across Michigan Medicine and is rolling out in November at HVPA and IHA practices. The LWCHIR plans to aggregate this screening data to monitor reported social service needs at the community level.

Changes to the Open Enrollment Period for Marketplace Plans

The federal government has made major changes to Affordable Care Act outreach, education, and enrollment activities. The 5th Open Enrollment Period (OE5) this fall will be the shortest ever, lasting just six weeks: from 11/1/17 to 12/15/17. Federal agencies have reduced funding for advertising and for local organizations that provide enrollment assistance.

As in previous years, the WHI Medicaid and Marketplace Outreach and Enrollment group is creating and distributing community-wide outreach flyers promoting OE5. The group has also secured funding from the Washtenaw Health Plan for local marketing and advertising efforts. Outreach will target students, small businesses, and immigrant communities; the group also plans to coordinate enrollment events at the University of Michigan, Washtenaw Community College, and potentially Eastern Michigan University.

The HealthcareCounts.org website, operated by the Washtenaw Health Plan, lists agencies where individuals can receive help enrolling in health care coverage.

You can [download the community-wide flyers and images to share on social media](#) on the WHI website.

them to the appropriate resources.

Quick Links



- [WHI Website](#)
- [WHI Member Portal](#)
- [Center for Healthcare Research & Transformation](#)

Upcoming Member Meetings & Other Events

November

7 - SIM Data/IT Subcommittee (3-4pm, CHRT)

13 - MMOE Work Group (10-11:30am; United Way - 2305 Platt Rd)

13 - MHSU and Primary Care Joint Meeting (3:30-5pm; CHRT)

14 - Steering Committee (10:00-11:30am CHRT)

16 - Senior Services (3:30-5pm, CHRT)

December

1 - SIM ASC/PCMH Subcommittee (8:30 - 9:30am, CHRT)

5 - Opioid Project (11-12:30, 705 N. Zeeb Rd)

11 - MMOE Work Group (10-11:30, United Way - 2305 Platt Rd)

12 - Steering Committee (10-11:30; CHRT)

14 - Senior Services (3:30-5pm; CHRT)

GET COVERED.

MARKETPLACE OPEN ENROLLMENT DATES HAVE SHORTENED

Dates to enroll in Marketplace health insurance plans:

NOVEMBER 1ST - DECEMBER 15TH

Visit healthcare.gov to enroll.

Reasons to enroll:

PREVENTIVE CARE

Receiving annual check-ups and other diagnostic tests can catch serious medical conditions early when they are still detectable.

INVEST IN YOUR HEALTH

About 80% of people can get financial help to buy health insurance.

For Assistance Enrolling:

Visit healthcarecounts.org

Flip to back for a list of agencies that can help!

Medicaid: Enroll Anytime
mibridges.michigan.gov



Share Your Story

Share your story ideas for the WHI newsletter with Carrie at (734) 998-7567 or crheinga@umich.edu

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About the Washtenaw Health Initiative

The [Washtenaw Health Initiative](#) is a voluntary, county-wide collaboration focused on how to improve access to coordinated care for the low-income, uninsured, and Medicaid populations. The effort includes representatives from the Michigan Medicine, Saint Joseph Mercy Health System, VA Ann Arbor Healthcare System, health plans, county government, community services, physicians, and safety net providers.

[Washtenaw Health Initiative](#)
(734) 998-7567

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