

MI COMMUNITY CARE



A community-wide care coordination program by
the Livingston-Washtenaw SIM

IS ACCEPTING REFERRALS

What is it?

MI Community Care is a free community-wide care coordination program run by regional health, behavioral health, and social service organizations.

The goal: To improve the health and well-being of clients with complex needs by providing long-term, coordinated, and multidisciplinary care management.

To date, more than 450 Livingston and Washtenaw County residents have benefited from the program, which began in 2016 with federal State Innovation Model (SIM) funding.

Who does it serve?

MI Community Care works best for clients who need long-term case management from multiple service agencies--including health, behavioral health, and social service providers.

To qualify, clients should meet three or more of the following criteria:

- Five or more emergency department visits in the last 12 months
- Homelessness or housing instability
- Three or more chronic medical conditions
- No primary care engagement in the last two years
- A mental health or substance use disorder
- Social needs such as poverty, food insecurity, homelessness, lack of transportation, etc.

What are the benefits?

Our housing providers, mental health and substance use counselors, complex healthcare management programs, health clinics, and social service providers have worked together to develop tools and techniques that remove barriers to care for individuals with complex needs including:

- Shared consent forms and information technology platform
- Integration with medical providers including Michigan Medicine, St Joseph Mercy Health System, IHA, and many HVPA providers.
- Shared community health workers and peer support specialists who have strong community relationships, lived experience overcoming health and personal challenges, and specialized knowledge of local resources.

How can I make a referral?

1. If one or more of your patients/clients meet our referral criteria, talk to them about the program. Feel free to give them our flyer, designed with participant interests in mind.
2. Submit our short referral form, telling us what you can about the client's needs.

All referrals will be carefully reviewed by our care managers. Staff may call your office to discuss candidates before making a final decision--please make time to talk to them. Individuals who meet our program criteria will be accepted based on capacity at the time of referral.

For more information, email micommunitycare@washtenaw.org

Participating Organizations

Avalon Housing
Home of New Vision
Jewish Family Services of Washtenaw County
Livingston County Catholic Charities
Livingston County Community Mental Health
Michigan Medicine Complex Care Management Program
Packard Health
St. Joseph Mercy Health System Complex Care Program
Shelter Association of Washtenaw County (Delonis Center)
Washtenaw County Community Mental Health
Washtenaw Health Plan

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