



## **Accepting referrals for Livingston and Washtenaw County residents who may benefit from community care coordination**

### **What is it?**

MI Community Care is a free community-wide care coordination program run by regional health, behavioral health, and social service organizations.

The goal: To improve the health and well-being of people with complex needs by providing long-term, coordinated, and multidisciplinary care management.

Hundreds of Livingston and Washtenaw County residents have benefitted from the program, which began in 2016 with federal funding.

### **Who does it serve?**

MI Community Care works best for people who need long-term case management from multiple service agencies--including health, behavioral health, and social service providers.

To qualify, participants should meet three or more of the following criteria:

- 1) Five or more emergency department visits in the last 12 months
- 2) Homelessness or housing instability
- 3) Three or more chronic medical conditions
- 4) No primary care engagement in the past two years
- 5) A mental health or substance use related need
- 6) Social needs, such as food insecurity, transportation, utility assistance, insurance, etc.

### **What are the benefits?**

Our housing providers, mental health and substance use counselors, complex healthcare management programs, health clinics, and social service providers have developed tools and techniques that remove barriers to care for people with complex needs including:

- Shared consent forms and information technology platform
- Integration with medical providers including Michigan Medicine – University of Michigan Health, Saint Joseph Mercy Health System, and Packard Health
- Shared community health workers and peer support specialists who have strong community relationships, lived experience overcoming health and personal challenges, and specialized knowledge of local resources

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Transformation



**MI Community Care**  
**WASHTENAW HEALTH INITIATIVE**

## Who are the participating organizations?

- Avalon Housing
- Corner Health Center
- Home of New Vision
- Jewish Family Services of Washtenaw County
- Livingston County Catholic Charities
- Livingston County Community Mental Health
- Michigan Medicine - University of Michigan Health
- Packard Health
- Saint Joseph Mercy Health System
- Shelter Association of Washtenaw County at the Delonis Center
- Washtenaw County Community Mental Health
- Washtenaw Health Plan

## How can I make a referral?

- 1) If one or more of your patients/clients meet our referral criteria, talk to them about the program. You may give them our participant informational flyer, designed with their interests in mind.
- 2) If your patient/client is interested, submit our short referral form, telling us what you can about their needs.

Both the participant informational flyer and the referral form are available at the bottom of the [MI Community Care page](#).

Referrals will be carefully reviewed by our care managers. Staff may call your office to discuss candidates before making a final decision, so please make time to talk to them. Individuals who meet our program criteria will be accepted based on capacity at the time of referral.

**For questions or more information**, email [CHRT-SIMReferrals-Fax@med.umich.edu](mailto:CHRT-SIMReferrals-Fax@med.umich.edu)

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